



# COUNTY RESOURCES

## Counseling, Healthcare, Legal Aid & Employment

A comprehensive listing of resources available for residents of Williamson County, focusing on the Round Rock, Taylor and Georgetown area

## *COUNSELING*

### **Texas State University Counseling (512) 716-4250**

1555 University Boulevard, Round Rock, TX 78664

A fully equipped teaching clinic providing affordable mental health services to individual adults, adolescents, children, couples and families—both traditional and non-traditional.

### **STARRY Counseling (512)388-8290 or in a crisis (800) 440-9789**

1300 N. Mays Round Rock, TX 78664

For families in conflict with children from infancy up to age 17. Provides services at no cost (insurance and money are never an issue.) Families with open CPS cases do not qualify. Services include individual, group and family counseling, as well as parenting classes.

### **The Samaritan Center (512) 451-7337**

Provides professional counseling, integrative medicine, and psychiatric services that are accessible and affordable for all, especially vulnerable populations such as uninsured or underinsured low-income families, and veterans struggling with the emotional wounds of war.

Locations:

1901 E. Palm Valley Blvd. Round Rock, TX 78664

3613 Williams Drive, Bldg. 301 Georgetown, TX 78628 call (512) 931-0101

in The Caring Place Annex 2001 Railroad Ave Georgetown, TX 78626

## *CRISIS INTERVENTION SERVICES*

**National Suicide Prevention Hotline 1-800-273-TALK (8255)**

**Bluebonnet Trails Community Services Crisis Hotline 1-800-841-1255**

**The Williamson County Sheriff's Office Clinical Intervention Team (CIT) (512) 943-1650** Ellos hablan Español Monday- Friday, 8am to 5pm

**Williamson County Communications/ Dispatch (512) 943-1389**

Ellos hablan Español. CIT Deputies available 24/7 for mental health crisis calls. For an emergency requiring EMS (like a health issue) or violent situations requiring immediate intervention, please call 911.

**Hope Alliance** <http://www.hopealliancetx.org/> 24-hour Crisis Hotline (1-800-460-7233)

If you are in immediate danger, please call 911. Otherwise, the 24-hour crisis hotline is answered seven days a week, 365 days a year. The hotline is the first step in seeking help for sexual assault and domestic violence. Hotline advocates will help you build a safety plan, prepare to leave when the time is right, find emergency shelter, give you access to intakes for counseling, arrange for a SANE exam, and provide you with referrals to other resources in the community. Specially trained advocates are prepared to help survivors of violence and their family and friends.

## *EMPLOYMENT*

**Texas Workforce Commission** [www.twc.state.tx.us](http://www.twc.state.tx.us)

Round Rock Office (512) 310-3070

1101 E Old Settlers Blvd # 200, Round Rock, TX 78664

**Goodwill Industries of Central Texas** [www.goodwillcentraltexas.org](http://www.goodwillcentraltexas.org)

Georgetown Job Help Center (512) 591-7808

805 W. University Ave., Suite 127 Georgetown, TX 78626 Intake hours: Monday 11-1pm, Wednesday 1-3:30pm, Thursday 1-4pm Tuesday and Friday by appointment only

Round Rock Job Help Center (512) 388-1507 150 West Palm Valley Blvd. Round Rock, TX 78664 Intake hours: Monday, Tuesday, Thursday- 9-11:30am, 1-3pm Wednesday, Friday by appointment only

Goodwill's Workforce Advancement program offers assistance through various programs for persons seeking entry into the workforce who have a disadvantaging condition, such as limited access to employment, education, housing or health care.

**Workforce Solutions Rural Capital Area** [www.workforcesolutionsrca.com/](http://www.workforcesolutionsrca.com/)

Workforce Solutions is a community partnership providing no cost recruitment, employment services and information to businesses and job seekers in the nine-county Rural Capital Area. All locations open Monday - Friday 8:00 a.m. to 5:00 p.m.

Services offered

- Wage Claim & Child Labor Information
- Veterans Services
- Unemployment Benefits Information
- Self-Assessment Tools

- Rural Capital Area Talent Market
- Resume Support
- Labor Market Information
- Job Search Support
- Job Fairs
- Interview Counseling
- How-To Workshops
- Education & Training Information
- Computer & Internet Access
- Child Care Information
- Career & Benefits Information

**Workforce Solutions of Williamson County (512) 244-2207**

575 Round Rock West Drive Building H, Suite 240 Round Rock, TX 78681

## *FINANCIAL/BASIC NEEDS ASSISTANCE/EMERGENCY SHELTER*

### **Catholic Charities (512) 651-6100**

One of the nation's largest charity organizations and they will try to help people regardless of their religion, age, or gender.

Medical and health care needs. This can include consultations, prescription vouchers, and transportation to a doctor's appointment or hospital.

- Emergency assistance tends to be in the highest demand but is the most limited. The Stronger Families Today program has grants that can help with expenses that families may incur including rent, utility and air conditioning bills, and money for security and utility deposits.
- Funeral and burial cost assistance.
- Emergency food aid is made available, free of charge, to anyone in need of a free meal. Individuals can receive access to a food pantry services once every 14 days for up to 12 visits each year.
- Basic household goods including food, clothing, and sharing baskets.
- Aid for fire loss or disasters may be available, including emergency disaster response in Texas.
- Over-the-Counter Medications and Durable Medical Equipment.
- Homelessness prevention including landlord/tenant mediation as well as emergency rent funds.
- Immigration services, including assistance for refugees as well. Case managers can help acclimate newcomers to Williamson County Texas.
- Job training, career advice, transportation assistance, education programs and help with resume writing.

**St. Helen Parish, 2700 E. University Ave., Georgetown, TX 78626, (512) 863-3041**

**Round Rock Serving Center** (512) 244-2431 1099 E Main Street, Round Rock, TX 78664

### **Treasures Charity Resale Shop and Boutique**

A furniture and clothing store, open to the public of Williamson County and other regions. The lowest income families may be given vouchers to pay for their clothing, books, appliances or furniture needs. Revenue from sale at the store supports the social service programs, food pantry, financial programs and general operating costs.

### **Food Pantry**

Groceries disbursed at the pantry may include canned fruit, vegetables, soup, meat and tuna, spaghetti, and cereal. Non-food stuffs include Toilet paper or Diapers for new moms and babies. Donations of those items, and many others, are always appreciated.

### **Coats for Kids**

Operates both during the winter months as well as back to school season. The Serving Center runs this as a collaborative effort with the community of Round Rock as well as the non-profit Round Rock ISD to provide a free coat to the children from the area that are enrolled in the Free Lunch program.

There is an annual application and registration process in place. Many school nurses or teachers can provide enrollment information to students. As part of the program, a voucher will be issued and it can be redeemed on distribution day for a free coat. Most of the items are passed out during the fall months and it carries on until November and December

### **Computers for Kids**

Computer systems, which come with software such as Microsoft Office, are passed out to children from low income families in Williamson and nearby Travis County.

## **The Caring Place of Georgetown Texas**

(512) 869-4735 2000 Railroad Ave, Georgetown, TX 78626

Provides the low income with one-time financial assistance with emergency eye exams

and eyeglasses, prescription drugs, medical supplies, emergency dental work, and other one-time aid.

- Provides emergency financial assistance for paying housing expenses, rent and utilities (electric, gas, butane, and water bills).
- The organization may be able to offer vouchers for new or gently used clothing and household goods to be used at Fabulous Finds, which is the on-site Caring Place thrift store.
- Financial assistance for bills and expenses on a case-by-case basis to help low income people reach self-sufficiency. Assistance is based on a client's special needs or crisis. Including:
  - Employment expense assistance for tools, certification, uniforms, licenses, and work equipment.
  - Offers educational fee assistance and cash payments for GED tests, college textbooks, and continuing education

**Switzer Senior Center** (512) 352-5523 410 W. 7th St., Taylor, Texas 76574

Low income and working poor residents, who meet qualifications, may access limited emergency financial assistance for electric bills, gas, and housing costs such as rent. Referrals are also provided for government assistance such as homeless prevention or food stamps.

**Society of St. Vincent De Paul** <http://www.svdpr.org/>

**St. Patrick Catholic Church** (512)759-3712 2500 Limmer Loop, Hutto, TX 78634

Provides qualified low income with limited, temporary financial assistance for paying for electricity and utilities. They can also provide prescription medications, glasses and over-the counter prescription drugs.

**Saint Vincent De Paul in Taylor** (512) 352-245 209 N Main St, Taylor, TX 76574

Thrift store and can provide basic needs. There may be furniture, household items, clothing, and similar goods.

**Opportunities for Williamson & Burnet Counties** [www.opportunitiesforwbc.org/](http://www.opportunitiesforwbc.org/)  
(512) 763-1400 604 High Tech Drive Georgetown, TX 78626

Provides case management and referrals to community services. Helping individuals with the foal of self-sufficiency.

## *INTEGRATED BEHAVIORAL & PRIMARY HEALTHCARE*

### **Lone Star Circle of Care**

They offer a wide range of health care services for the medically underserved and uninsured members of the community. Uninsured patients pay on an affordable sliding scale according to income.

#### **Dell Children's Circle of Care Pediatrics**

Texas A&M Health Science Center 3950 A. W. Grimes Blvd., Suite N201 877-800-5722 Mon - Fri 8:00 a.m. - 8:00 p.m. Sat 9:00 a.m. - 1:00 p.m.

- Pediatric primary care

#### **Round Rock Health Clinic Behavioral Health**

2120 North Mays, Suite 430 877-800-5722 Mon/Wed/Thurs/Fri 8:00 a.m. - 6:30 p.m. Tues 8:00 a.m. - 7:00 p.m.

- Child and adolescent psychiatry and psychotherapy

#### **Round Rock Dental Center**

2120 N Mays St, Suite 430 (512) 954-9347 Mon. - Thur., 8:00 A.M. - 6:00 P.M

#### **LSCC OB/GYN 877-800-5722**

2300 Round Rock Avenue Suite 208 Round Rock, TX 78681

#### **LSCC Women's Wellness**

Texas A&M Health Science Center 3950 North A.W. Grimes Blvd., Suite N103 877-800-5722

Mon - Fri, 8:00 a.m. - 5:00 p.m.

- Family Planning
- Gynecological Care

#### **Seton Circle of Care Behavioral Health**

Texas A&M Health Science Center 3950 North A.W. Grimes Blvd., Suite N102 877-800-5722 Mon/Wed/Thurs/Fri 8:00 a.m. - 5:00 p.m.; Tues 10:00 a.m. - 7:00 p.m.

- Child and adolescent psychiatry and psychotherapy
- Adult psychiatry and psychotherapy

### **Seton Circle of Care Family Medicine**

Texas A&M Health Science Center

3950 North A.W. Grimes Blvd., Suite 301A 877-800-5722 Mon - Fri, 8:00 a.m. - 8:00 p.m.; Sat, 9:00 a.m. - 1:00 p.m.

- Adult primary care
- Pediatric primary care
- Family planning

### **Seton Circle of Care Senior Health**

Texas A&M Health Science Center 3950 North A.W. Grimes Blvd., Suite N104 877-800-5722 Monday - Friday 8:00 a.m. - 5:00 p.m.

- Primary care, internal medicine for seniors (age 63+)

### **WilCo Care Medical Assistance Program (866) 975-9456**

Medical coverage for people who are not Medicaid eligible but meet certain income limits established by state rules. Applicants must have a valid Social Security number. Covers:

- Medically necessary office visits and annual physical exams
- Diagnostic testing and imaging
- Specialist care upon referral of primary physician
- Hospitalization (to maximum of 30 days or \$30,000 per year)
- Outpatient hospital care/emergency room
- Prescription eyewear, once per 2 years

- Mental health services, including counseling
- Three prescriptions per month (generic required if available)

### **Williamson County and Cities Health District**

As part of the Community Partner Program, they have four bilingual Certified Community Health Workers who screen for eligibility for Medicaid, TANF, SNAP and any other programs with HHSC. Appointments are recommended. Walk-in clients will be schedule allows. Last appointment will be 30 minutes prior to closing. Routine medical or emergency care is NOT provided at the health center sites. If you do not have health insurance and need help to find a primary care physician, please call the location closest to you or the Healthcare Helpline at 512-248-3252.

#### **Round Rock Location and WIC Office (512) 248-3257**

211 Commerce Blvd #109 Round Rock, TX 78664 Monday- Wednesday 8 am - 5 pm Thursday 8 am - 7 pm Friday 8 am - 11 am by appt. only

**Round Rock WIC Office Hours:** Monday-Wednesday 8 am - 5 pm Thursday 8 am - 7 pm Friday 8 am - 3 pm

#### **Taylor Location and WIC Office (512) 352-4109**

115 W. 6th St. Taylor, TX 76567 Monday, Tuesday and Thurs. 8 am - 5 pm Wednesday 10 am - 7 pm Friday 8 am - 11 am by appt. only

**Taylor WIC Office Hours:** Closed Mondays Tuesday and Thursday 8 am - 5 pm Wednesday 8 am - 7 pm Friday 8 am - 3 pm

#### **Bluebonnet Trails Community Services [bbtrails.org/](http://bbtrails.org/)**

Offering a variety of services including: Autism supports, Behavioral Health (BH), BH Employment Assistance, Crisis Services, Dental, Early Childhood Intervention, Family Health Care, Intellectual Developmental Disabilities(IDD), IDD Supported Employment, Justice Involved, Peer Supports, Substance Use, Supportive Housing

#### **Round Rock (512) 255-1720**

1009 N. Georgetown Street, Round Rock Texas 78664

## *LEGAL ASSISTANCE*

### **Refugee and Immigrant Center for Education and Legal Services, Inc. (RAICES)**

<http://www.raicestexas.org/> (512) 994-2199 611 Neches Street Austin, TX 78701  
[info@raicestexas.org](mailto:info@raicestexas.org)

Provides free and low-cost immigration legal services and education to underserved immigrant children, families, and refugees in Bastrop, Burnet, Caldwell and Williamson counties. 24-hour hotline to help immigrants facing deportation 1-855-435-7693 or 1-855-HELP-MY-F(amily)

As a response to the increasing number of deportations and children being left parentless, the Illinois Coalition for Immigrant and Refugee Rights (IICCR) has launched the country's first 24-hour deportation support hotline. Run by volunteers, it can assist callers in English, Spanish, Korean, and Portuguese, and is available to people nationwide.

### **Texas Rio Grande Legal Aid** [www.trla.org/](http://www.trla.org/) (512) 374-2700 or (800) 369-9270

4920 N. Interstate 35, Austin, TX 78751 Emergency Intake: Walk-in applicants will be accommodated to the extent possible by our intake workers. A walk-in applicant will be placed on an open slot, if one is available, within the next hour. If no spot is available, the intake workers will be notified to see if the client can somehow be accommodated. Otherwise, the client will be scheduled for a telephone intake appointment.

**Texas Legal Services Center** <http://www.tlsc.org> 1-800-622-2520 Free legal advice, self-help publications, and referrals to Texans over the age of 60 and Texans who receive Medicare.

## *SUBSTANCE USE AND SPECIALIZED SERVICES*

### **OSAR (Outreach, Screening, Assessment and Referral)**

www.bbtrails.org Crisis hotline: 1-800-841-1255 Main Phone: 1-844-309-6385

A free service funded by the Texas Department of State Health Services for individuals who need help due to alcohol and/or drugs, are Texas residents, have no income or are financially challenged. OSAR works with the individual, family and support system in helping to find the appropriate level of care in the community. OSAR provides alcohol and drug screenings, assessments, crisis intervention, counseling, education and support and referral resources to treatment services

**Al-Anon for Families of Alcoholics** (888) 425-2666

**Cocaine Anonymous** (800) 347-8998

**Families Anonymous** (800) 736-9805

**Alcohol & Drug Abuse Hotline** (800) 729-6686

**National Council on Alcoholism and Drug Dependence Hopeline** (800) 622-2255

**National Institute on Drug Abuse Hotline** (800) 662-4357

**Rock Springs** <http://www.rockspringshealth.com> (512) 677-7072

700 Southeast Inner Loop, Georgetown TX, 78626

A newly-constructed, 72-bed specialty hospital located just north of Austin. They provide inpatient and outpatient treatment services to adults suffering from mental illness and/or addiction. In the Inpatient Program, patients receive detailed clinical and medical assessments, psychiatric stabilization, and rehabilitation care. This program offers the advantages of a controlled, structured environment with 24-hour nursing care and intensive treatment not available on an outpatient basis. It may include up to 10 hours per day of programming. During treatment, each patient connects with a treatment team, including a physician,

nurse, primary therapist and recreational therapist. A full schedule of treatment activities addresses the biological, psychological and relationship skills needed for recovery. These activities include group therapy, fitness and wellness, education lectures and family engagement, among others. An Alumni Support Group is offered for all patients who complete their initial treatment program. Recovery is a lifelong process and requires continued support from others. Families have the opportunity to participate in education and support groups to increase their understanding of addiction and mental illness. This process helps them learn about themselves and their roles and responsibilities in the recovery process. With this important information in hand, the family has a greater opportunity to reunite and start interacting in a more helpful and healthy manner

## *SUPPORT GROUPS/EDUCATION*

### **NAMI Connection Recovery Support Groups**

1st and 3rd Wednesdays, 7-8:30 p.m.

Bluebonnet Trails Community Services

1009 North Georgetown St, Round Rock Texas

NAMI Connection Recovery Support Groups are a free, peer-led support group for adults living with mental illness. You will gain insight from hearing the challenges and successes of others, and the groups are led by NAMI-trained facilitators who've been there.