

Career Progression – Telecommunications Officer (TCO)



TCO-Trainee	<p><u>Completes</u></p> <p>Hiring Process TCOLE Licensing Credentialed in Call Taking</p>	<p>\$34,791.27</p>	<p><u>Earns</u></p> <p>90% Compliance on DLS 90% Compliance on HALO Scenarios 90% Compliance on Credentialing Requirements</p>
<p>Minimum of 3 Months</p>			
TCO 1	<p><u>Completes</u></p> <p>Completion of TLETs and OMNIXX Requirements Credentialing for 1st Dispatch Discipline</p>	<p>\$36,547.38</p>	<p><u>Maintains Credentials</u></p> <p>90% Compliance on DLS 90% Compliance on HALO Calls 75% Attendance to Scheduled Education (with 100% Completion of Material)</p>
<p>Minimum of 9 Months (12 Months Total)</p>			
TCO 2	<p><u>Completes</u></p> <p>TCOLE Basic License Requirements Credentialing for 2nd Dispatch Discipline</p>	<p>\$38,394.67</p>	<p><u>Maintains Credentials</u></p> <p>90% Compliance on DLS 90% Compliance on HALO Calls 75% Attendance to Scheduled Education (with 100% Completion of Material)</p>
<p>Minimum of 9 Months (21 Months Total)</p>			
TCO 3	<p><u>Completes</u></p> <p>TCOLE Intermediate License Requirements Incident Dispatching Competencies Credentialing in All Dispatch Disciplines</p>	<p>\$40,362.70</p>	<p><u>Maintains Credentials</u></p> <p>90% Compliance on DLS 90% Compliance on HALO Calls 75% Attendance to Scheduled Education (with 100% Completion of Material)</p>
<p>Minimum of 15 Months (36 Months Total)</p>			
ProDev Plan For TCO 3	<p><u>Completes</u></p> <p>TCO Leadership Course and Telecommunication Training Officer Course or Quality Assurance / Improvement (“Q” Course)</p>	<p>Merit</p>	<p><u>Maintains Credentials</u></p> <p>90% Compliance on DLS, HALO, plus Qs and/or Educator Requirements 75% Attendance to Scheduled Education (with 100% Completion of Material)</p>